



2025 Ski Rider Hotel Booking Terms & Conditions

Acceptance of Terms

Payment of deposit or other charges constitutes acceptance of these terms. This applies equally to all persons included in the reservation who will be staying or using the facilities at Ski Rider.

Deposit and Balance Payment

A non-refundable 50% deposit of the total tariff is required within 14 days to confirm booking.

Final payment is required 7 days before arrival, via MasterCard or Visa Card, failure to pay the balance by the due date will result in cancellation. For all bookings less than 7 days before arrival, the full accommodation charge will be made at the time of booking.

Please note that all card payments will incur a 1.40% merchant fee.

Payment Plans

Payment plans are available for new direct online bookings only.

Instalment frequency can be optioned as weekly, fortnightly or monthly. The first instalment must be made within 7 days after the booking has been placed. The final instalment of the booking will be due 7 days prior to arrival. If a scheduled instalment fails a \$50 administration fee will be applied to re-schedule the payment. Consecutive instalment fails could result in the booking being cancelled.

Payments will be in AUD and can be made either using direct debit, Mastercard or Visa. Card payments will incur a 1.40% merchant fee.

All Payment Plan bookings are 100% non-refundable.

Ski Riders Motel (Kosciuszko) Pty Ltd ABN 94 000 556
PMB 10, Kosciuszko Road, Kosciuszko National Park, Wilsons Valley, NSW 2627
Telephone 02 6456 1100 | Fax 02 6456 1404
BOOKINGS 1 800 023 558
info@skirider.com.au | www.skirider.com.au
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After Hours Arrivals

If you are arriving outside of these hours, please contact Ski Rider at least 24 hours before 2:30 pm on your arrival day to arrange an after-hours key collection. We reserve the right to keep any deposit or monies paid, as well as charge the total amount of the booking if you fail to check in during the period of your booking.

Arrivals and Departures

A minimum two-night stay is required when booking with Ski Rider Hotel. One night "walk-ins" may be available subject to availability.

Check-in time is no earlier than 2:30 pm. The person whose name the room was booked under must be present and part of the travelling party staying at the Hotel. A valid credit card or debit card and identification in the same name that the room was booked under will be required on arrival. If guests fail to comply with the check-in requirements, we reserve the right to deny check-in and keep any deposit or monies already paid, as well as charge the total amount of the booking.

Check-out is at 9.15 am. Ski Rider Hotel will not accommodate late check-outs.

Room Requests and Assignment

Rooms are assigned by the booking system and at the discretion of Ski Rider. Room requests can be made. We do not guarantee adjacent rooms but will make reasonable efforts to accommodate such requests. **We reserve the right to change room type or configuration as required by the daily operations of the hotel.**

Cancellation and Refunds Policy

Booking cancellations in the first 24 hours are eligible for a full refund provided no cost is incurred by Ski Rider.

After that, the 50% deposit is non-refundable. The balance paid 7 days before arrival is non-refundable. Cancellations made in writing 30 days before arrival; your pre-payment will be held in credit. Where a cancellation is received in writing 30 days or less than the arrival date, all monies paid are forfeited.

All credits received from Ski Rider Hotel may only be used on existing, or future bookings with Ski Rider. All credits are valid for one year from the received date.

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We strongly recommend that you purchase travel insurance to cover you in case of a mishap

Note: Ski Rider Hotel will not be held responsible for costs, loss of deposits, payments made, or other fees incurred due to cancellations resulting from unforeseen circumstances, medical conditions, or changes to travel plans. Please obtain Travel Insurance if you are concerned.

Reservation Amendments

Amendments to reservations can be requested up to 30 days before arrival. Acceptance of all amendments is at the discretion of Ski Rider and will also depend on availability. Amendments once confirmed will attract a \$50 fee per room. Additional charges will be made if the resultant tariff increases. Refunds or credits will not be given for amendments that result in a reduced tariff

Additional Information

Reception Hours

7 am – 7 pm

7 am – 9 pm Friday & Sunday

Check-in from 2.30 pm

Check-out is 9.15 am (no late checkouts)

Meals

Breakfast

Dinner

(Lunch is not provided at Ski Rider)

Ski Hire

7 am – 7 pm

(Pre-booking ski hire is advisable before arrival.)

Shuttle Bus

Is a FREE service for our guests.

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The Ski Rider Shuttle endeavours to run to the advertised timetable (located in reception). Unfortunately, weather and road conditions are beyond our control and delays may occur.

Services

Rooms will **NOT** be serviced for stays under 5 days. If you require more towels, tea, coffee, milk and toilet rolls, please see reception.

Parking

Ski Rider provides complimentary parking spaces for your stay. **These spaces are not room specific.**

Smoking

All rooms are non-smoking. A fine of \$500 cleaning fee will apply.

Cooking In Rooms

All cooking in rooms is strictly prohibited

Fire Alarms

A guest causing a fire false alarm will be liable for any charges or penalties given to Ski Rider. Currently the false alarm fee is \$1900.00.

Keys

All keys are to be returned to reception upon departure. Any lost or not returned keys will incur a fee of \$50 per key

Damages

Any and all damages to rooms **will** be charged to the guest.

Alcohol

Ski Rider is a licenced premises. Alcohol purchased outside of the establishment **cannot** be consumed within the hotel.

After Hours Emergency Contact

IN AN EMERGENCY, PLEASE CALL **000** in the first instance, followed by our hotel staff.

Night Manager - **0456593129**

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Compliance of Policies

We reserve the right to cancel or modify bookings where it appears the reservation contains mistakes or appears to be an effort to circumvent the Hotel policies, terms and conditions.

Ski Rider is licensed for a specified number of persons per night. Additional persons unbeknownst to the hotel prior to arrival, will constitute a breach of the occupancy arrangements with the National Parks and will be exposed to the full fines that can be incurred for this breach as well as any other fines.

Should the terms and conditions of the occupancy be breached, Ski Rider reserves the right to immediately terminate the occupancy or cancel the reservation. The Guest and any other occupant shall immediately vacate the room. Ski Rider shall not have any obligation whatsoever to refund any amount of money which has been paid.

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